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Duke, Daphne

From: Becky Dennis <bdennis@swwc.com>
Sent: Tuesday, August 25, 2020 9:23 AM
To: PSC_Contact
Subject: [External] Reinstatement of late fees
Attachments: PSC ORS Letters to reinstate late fees.pdf

Please find the letters of notification that both Kiawah Island Utility, Inc. and South Carolina Water Utilities, Inc. are returning to standard billing and payment practices in September 2020.

Kindest regards,

Becky J. Dennis
Director of Operations | Kiawah Island Utility, Inc. and South Carolina Water Utilities, Inc.
A SouthWest Water Company
[31 Sora Rail Road](#) | [Kiawah Island, SC 29455](#)
Telephone [843.768.0641](#) | Cell [843.296.1432](#)
bdennis@swwc.com | Visit us at www.KiawahIslandUtility.com and www.SWWC.com

RECEIVED
AUG 25 2020
PSC SC
MAIL / DMS



August 24, 2020

The Honorable Jocelyn Boyd
Chief Clerk and Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Re: Notification to Reinstate Late Fees and Disconnection Procedure
Docket No. 2020-106-A; Order 2020-374

Dear Ms. Boyd:

Kiawah Island Utility, Inc. will return to the standard billing and payment practices on September 1, 2020. Customers in arrears in October will see late fees generated on any unpaid September balance. No late fees will generate on past due amounts prior to September 1, 2020.

Kiawah Island Utility, Inc. will continue to offer payment arrangements for any customer that is experiencing a financial hardship due to the impacts of COVID-19.

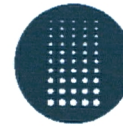
If you require additional information please do not hesitate to reach out to me directly at 843-768-0641 or by email at bdennis@swwc.com

Sincerely,

A handwritten signature in cursive script that reads "Becky J. Dennis".

Becky J Dennis
Director of Operations
Kiawah Island Utility, Inc.

CC: Office of Regulatory Staff



**South Carolina
Water Utilities**

A SouthWest Water Company

31 Sora Hall Road
Klawah Island, SC 29455
Phone: 843-768-0641
Fax: 843-768-1816
www.swwc.com/sc

August 24, 2020

The Honorable Jocelyn Boyd
Chief Clerk and Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Re: Notification to Reinstate Late Fees and Disconnection Procedure
Docket No. 2020-106-A; Order 2020-374

Dear Ms. Boyd:

Harbor Island and TJ Barnwell Utilities, dba South Carolina Water Utilities, Inc. will return to the standard billing and payment practices on September 1, 2020. Customers in arrears in October will see late fees generated on any unpaid September balance. No late fees will generate on past due amounts prior to September 1, 2020.

South Carolina Water Utilities, Inc. will continue to offer payment arrangements for any customer that is experiencing a financial hardship due to the impacts of COVID-19.

If you require additional information please do not hesitate to reach out to me directly at 843-768-0641 or by email at bdennis@swwc.com

Sincerely,

Becky J Dennis
Director of Operations
South Carolina Water Utilities, Inc.

CC: Office of Regulatory Staff